

Dear

Thank you for your Freedom of Information request concerning violence and abuse in A&E.

The Trust can provide the following information:

1) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances in which an A&E member of staff was verbally abused by an A&E patient or someone accompanying an A&E patient. This includes both individuals who have been checked in as patients and those waiting to be seen.

2) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances in which an A&E member of staff was physically abused by an A&E patient or someone accompanying an A&E patient. This includes both individuals who have been checked in as patients and those waiting to be seen.

Q1 & 2

**Incidents by Sub Category and Incident date**

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	<b>09/10</b>	<b>10/11</b>	<b>11/12</b>	<b>12/13</b>	<b>Total</b>
<b>Verbal abuse / disruption (by a patient or visitor)</b>	28	30	27	9	94
<b>Threat of physical harm (by a patient or visitor)</b>	6	5	10	8	29
<b>Racial abuse (by a patient or visitor)</b>	2	0	2	0	4
<b>Physical abuse / assault / violence (by a patient or visitor)</b>	7	23	14	6	50
<b>Disruptive aggressive behaviour</b>	16	18	20	7	61
<b>OTHER Violence / Harassment / Aggression / Assault incident</b>	22	10	10	8	50
<b>Totals:</b>	81	86	83	38	288

3) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances in which an A&E member of staff was attacked with a weapon by an A&E patient or someone accompanying an A&E patient. This includes both individuals who have been checked in as patients and those waiting to be seen. Please indicate the weapon used if it does not fall beyond the compliance costs.

*Whether staff was attacked with a weapon this information isn't recorded electronically and would require a manual search of the records and is estimated would exceed 18 hours to provide as such is exempt under section 12 of the Freedom of Information Act 2000.*

4) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of instances of the above nature which required hospital security to be called. Please also indicate the number of times police were called, if it does not go beyond compliance costs.

*This information isn't recorded electronically and would require a manual search of the records and is estimated would exceed 18 hours to provide as such is exempt under section 12 of the Freedom of Information Act 2000.*

5) For the years 09/10, 10/11, 11/12, 12/13, please provide the number of A&E staff that have been sacked, taken voluntary redundancy or have been made redundant. If this information falls beyond compliance costs, please provide data for the most recent year and work backwards until this exceeds compliance costs.

*2009/10 – In A&E there were no dismissals / voluntary redundancies / compulsory redundancies*

*2010/11 – In A&E there were no dismissals / voluntary redundancies, there was one compulsory redundancy*

*2011/12 – In A&E there was one dismissal, there were no voluntary redundancies / compulsory redundancies*

*2012/13 – In A&E there were no dismissals / voluntary redundancies / compulsory redundancies*

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

James Cook  
Information Governance Administrator

**Matthew Hall**  
**Information Governance Manager (Deputy Caldicott Guardian)**