

Dear

Thank you for your Freedom of Information request concerning Francis Report.

The Trust can provide the following information:

1. How many hours training do healthcare assistants receive before their first shift on a ward?
Corporate induction training is 18 hours long for healthcare assistants which has been the case for more than two years.
2. Do you assess new recruits to the organisation for their values?
The Trust is currently developing our values based recruitment process as part of a wider values and culture change programme. We would hope to have our approach in place by June 2014
3. Does the trust publish a summary of all complaints that are upheld?
The Trust provides the number of complaints upheld as part of our annual report on complaints contained within our annual report.
<http://www.homerton.nhs.uk/about-the-trust/annual-reports-and-quality-accounts/>
4. Are all ward sisters supernumerary? If not what proportion of their time is supervisory?
All ward sisters are supernumerary
5. Do all patients have a named clinician responsible for overseeing their care? Is that clinician a doctor or nurse or does it vary?
Yes, doctor
6. Does a member of the board have responsibility for information?
Yes
7. Does the trust measure the culture of the organisation? If so, what tool does it use?
The Trust is looking to adopt a tool but we are not aware that there is one that currently exists. The National Nursing Research Unit based at Kings is currently developing a 'cultural barometer' and we would be interested in using this once the final tool is released
8. Has the board had any safety science training?
Safety science training is very specific safety training and has not been provided to the Board
9. Did the trust have quality accounts for 2012-13 independently audited? Are there plans to audit 2013-14's quality accounts?

Yes, our external auditors provided an independent assurance report on the content of our Quality Account in 2012-13 and they will carry out the same in respect of the 2013-14 QA.

10. Has the trust introduced Schwartz rounds? If not does the trust facilitate any similar other multi-disciplinary debriefing that allows staff to reflect on their practice? Please provide details.

The Trust has not yet introduced Schwarz rounds and do not have a generic multidisciplinary debriefing process other than specific incident debriefing such as following cardiac arrest.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

Copyright Statement

The material provided is subject to the HUHFT's copyright unless otherwise indicated. Unless expressly indicated on the material to the contrary, it may be reproduced free of charge in any format or medium, provided it is reproduced accurately and not used in a misleading manner. Where any of the copyright items are being re-published or copied to others, you must identify the source of the material and acknowledge the copyright status. Permission to reproduce material does not extend to any material accessed through the Publication Scheme that is the copyright of third parties. You must obtain authorisation to reproduce such material from the copyright holders concerned.

Yours sincerely

James Cook
Information Governance Administrator

Matthew Hall
Information Governance Manager (Deputy Caldicott Guardian)