

Dear

Thank you for your Freedom of Information request concerning ambulance off-loading.

The Trust can provide the following information:

1. For the first 10 calendar months of 2013 (until October 31, 2013):

a) For each of your hospital A&E or Emergency departments, the total number of 'black breaches', where handovers from ambulance arrival to the patient being offloaded to A&E or ED took longer than 60 minutes, during the period.

0

b) Please break down the information for each hospital A&E or ED to show the number of 'black breaches' (plus 60 minute offloading incidents) in each calendar month, eg. Hospital A - January, February, etc., Hospital B - January, February, etc., and so on.

0

c) For each hospital A&E or Emergency Department, please provide the longest recorded handover time from ambulance to A&E or ED for every month. For each of these incidents (the longest handovers in each month), please also provide the recorded summary of the handover in each case, including summary information on the medical reason for the patient admission, and any given reason/explanation for the delay offloading.

This information is not recorded in the format being requested and would exceed 18 hours to produce as individual patient records would need to be viewed obtain requested information, therefore it is exempt under section 12 of the Freedom of Information Act 2000.

2. a) b) c) The same information for the full 12 months of 2012.

See above

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk, in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

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