

Dear

Thank you for your Freedom of Information request concerning IT networks.

The Trust can provide the following information:

Q1: Which of the following network management tools do you use to manage and monitor devices on your network?

Solarwinds
Manage Engines
Paessler
Spiceworks
IBM Tivoli
BMC
HP Openview
Zabbix
Zenoss
Nagios
Entuity

Other, please state – CA Spectrum

Q2: How many devices on your network (wired and wireless) does this tool manage and monitor?

0 – 25
26 – 50
51 – 100
101 – 200
201 – 500 *
501 – 1000
1000+
Don't know

Q3: Approximately how many new devices have connected to your network so far during 2013? If possible, can you split by wired and wireless devices?

0 – 25
26 – 50
51 – 100
101 – 200
201 – 500 *
500+
Don't know

Q4: How many complaints has your organisation received or logged regarding an issue with the network performance during 2013 so far?

0 – 25 *
26 – 50

51 – 100
101 – 200
201 – 500
500+
Don't know

Q5: If you have a network management solution in place, is it able to identify and isolate which devices hog bandwidth and cause network delays?

Yes *
No
Don't know

Q6: Is network performance regarded as a high priority by your organisation?

Yes *
No
Don't know

Q7: How often is network performance reviewed?

Hourly
Daily *
Weekly
Monthly
Quarterly
Annually
It's not reviewed
Don't know

Q8: Do you have a plan for managing wearable technology devices that enter the workplace in 2014 and beyond? E.g. GoogleGlass, smart watch

Yes
No *
Don't know

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

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