

Dear Sir/Madam

Thank you for your Freedom of Information request concerning Registration Authority Questionnaire.

The Trust can provide the following information:

Please see below

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

James Cook
Information Governance Administrator

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian

Registration Authority Questionnaire

Organisation Name

Homerton University Hospital NHS Foundation Trust
NHS Hospital Trust
jonathan.sampson@homerton.nhs.uk

Organisation Type

Contact Name / email

Registration Authority Staff

Where RA is their prime function

- RA Manager**
- RA Agent** (Band 5 or above)
- RA Agent** (Band 4 or below)
- RA Other 1*
- RA Other 2*

AfC Band	Headcount	WTE
	0	0.00

Please include all the staff who are active RA staff, delivering the RA function on a daily basis.

Total

* If RA Other please specify

Registration Authority Staff

Where RA a secondary function

- RA Manager**
- RA Agent** (Band 5 or above)
- RA Agent** (Band 4 or below)
- RA Sponsor**
- RA Other 1*

AfC Band	Headcount	WTE**
8B	1	0.10
	6	0.90
	1	0.25
	14	1.40
	1	0.10

Please only include those not included above who offer RA

RA Other 2*

	23	2.75

support as an additional part of their daily routine.

Total

** WTE in RA Activity

* If RA Other please specify

RA Super Sponsor

Organisation Profile

To whom you provide an RA Service

Number of staff:

Employed staff with smartcards

External users with smartcard access

Other smartcard users

Total smartcard users

Any expected additional users

Headcount
1300
30
1330

Please include all staff to which your RA department provides an RA/ smartcard service.

Number of current Access Positions

21

How many hospital sites does your RA Department cover?

How many other sites (GP practices, pharmacies etc.) do you cover?

Do you use PBAC to manage smartcard access?

If Yes, approximately what percentage of ESR positions have PBACs assigned?

Do you have Service Level Agreements with Users/Clients?

If yes, what is the agreed basic registration turnaround time? (in hours)

If yes, what is the expected number of new registrations per year?

1
25
Mixed
33.0%
No

Do you have monitored Key Performance Indicators?

If Yes can you please share some or all of them?

Approximately how many smartcard losses do you have each year?

No
12

