

Dear Sir/Madam

Thank you for your Freedom of Information request concerning patient handovers from ambulance services to accident and emergency or other clinical departments.

The Trust can provide the following information:

- In the year 2012-13, how many patient handovers from ambulance services to accident and emergency or other clinical departments at each hospital under your trust's control took an hour or more?
- Please provide equivalent figures for handovers taking two hours or more, three hours or more and four hours or more, again broken down by each hospital

#### Bullets 1 & 2

\*\* Note for the financial year 2012/13- the Trust didn't have an electronically recorded validation process in place. It is estimated that it would exceed 18 hours to do manual searches to provide, thus is exempt under Section 12 of the Freedom of Information Act 2000.

From April 2013 this has been in place (electronically recorded validation)

Just to say we have not had any issues with breaches of over an hour thus there haven't been any to investigate. If you require we could provide our data for 13/14 which shows that there haven't been an issue of ambulance handover times

- Please also provide the longest A&E handover time in that year at each hospital

The longest patient wait/handover time was 58 min –Oct 2013

- In the year 2012-13, how many handover delays were investigated by the trust at each hospital?

N/A

- How many of the handover delays investigated were linked to unexpected or avoidable death as the patient outcome?

N/A

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

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Information Governance Administrator

Mike Dunne  
Information Governance Manager/Deputy Calidcott Guardian