

Dear Sir/Madam

Thank you for your Freedom of Information request concerning standards of audiology in the UK and the changes in service provision.

- 1) Please confirm or deny if there is a mandatory requirement for patients referred to the Trust for suspected age related hearing loss to be seen as general outpatients prior to being referred to audiology services.
- 2) Please supply details of the defined pathway for a patient referred for suspected age related hearing loss.
- 3) Please list the total number of
 - (a) new adult hearing devices fitted by the Trust in the 2014-15 year to date and each of the last two financial years
 - (b) replacement adult hearing devices fitted by the Trust in the 2014-15 year to date and each of the last two financial years
 - (c) patients who have been assessed and fitted for a hearing device on the same day in the 2014-15 year to date and each of the last two financial years and
 - (d) after-care appointments carried out by the Trust in the 2014-15 year to date and each of the last two financial years.
- 4) Please list the total number of binaural adult hearing devices fitted by the Trust in the 2014-15 year to date and each of the last two financial years.
- 5) Please list the makes and models of hearing aids currently fitted by the Trust.
- 6) Please supply the number of staff who carried out hearing aid fittings in the last financial year, broken down by Agenda for Change staffing grade.
- 7) Please supply details of the price (tariff) paid by the Local Clinical Commissioning Group for each
 - (a) a hearing assessment
 - (b) a monaural hearing aid fitting
 - (c) a binaural hearing aid fitting and
 - (d) after-care visits.
- 8) Please confirm or deny whether the Trust applies a market forces factor charge to this price.
- 9) Please supply details of the market forces factor charge that is added to the price.

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10) Please confirm or deny if the Trust collects data on any of the following outcomes achieved for people attending adult hearing services

- (a) patient experience
- (b) patient satisfaction
- (c) referral to treatment time
- (d) patient choice
- (e) personalised care
- (f) other (please specify)

11) Please supply details of the outcomes achieved for people attending adult hearing services provided by the Trust.

12) Please confirm or deny if the Trust currently subcontracts for any audiology services to any other providers.

13) Please list all providers that the Trust holds subcontracts with to provide audiology services.

14) Please list all of the locations where your trust holds NHS Adult Hearing Clinics from (including community locations).

The Trust buy into audiology services from Tower Hamlets (now part of Bart's Health) under an SLA you would need to contact them in regards to getting data for your questions above.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

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James Cook
Information Governance Administrator

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian