

**Orthotic Service Questionnaire**

**November 2014**

**Author & Lead: Tracy Howlett**

**Orthotic Department Manager**

**Milton Keynes Hospital NHS Foundation Trust, Orthotic  
Department, Standing Way,**

**Eaglestone, Milton Keynes, Buckinghamshire, MK6 5LD**

**Direct Line: 01908 243185**

## About You

Name of Hospital	Homerton University Foundation NHS Trust
Name of person completing questionnaire	Carol Alexander
Position within the Hospital	Head of Adult Therapies
Address	Homerton Row London E9 6SR

Please could you answer the following questions to enable us to gain valuable information from other Orthotic departments across the United Kingdom in an effort to improve our service.

### Service

Is your Orthotic service contracted to an outside organisation?	Yes
If Yes, how much are your session fees?	£120
Who is your contract with?	Halo Medical
Do you have in-house Orthotists?	No
If Yes, how many Orthotists do you have?	

### Stocks

What stock items do you keep in the department?	Various wrist and hand splints, knee, ankle supports AFO, UFO Healing sandals
Do you provide any other departments / wards with orthoses?	Yes- only via referral to the Orthotist for assessment for a specific item required whilst an inpatient
If Yes, which departments / wards	Surgical, Neuro and medical wards
Do you supply post-op orthoses to theatres / wards	No
If Yes, what post-op orthoses do you supply?	
Do you cross charge for these orthoses?	No

## Paediatric Footwear

Do you provide paediatric footwear?	Yes –Occasionally - we usually adapt client’s own commercial footwear.
If Yes, which supplier do you use?	Piedro / Tomcat / County orthopaedic footwear / Reeco / Schein
If Yes, what is the minimum age you would supply footwear to?	We occasionally supply Bebax boots to babies from 3 months old to correct foot position. Otherwise 9 months plus
What conditions do you supply footwear for?	<ul style="list-style-type: none"> <li>• Forefoot adductus correction</li> <li>• Oversplint boots for extra wide or reinforced AFOs in cases where the family have been unable to find a commercial trainer to go on top.</li> <li>• Slipper boots for profound foot deformities unable to fit in commercially available shoes</li> <li>• In the rare event that a child needs more support than a commercially available shoe can offer e.g) very small child / children with spinabifida</li> </ul>
What style of footwear do you supply? E.g. Stability boots/AFO boots/sandals /shoes	<ul style="list-style-type: none"> <li>• Boots only</li> </ul>

## Insoles

Do you supply stock simple insoles? E.g. Formthotic insoles	Yes
Have you ever advised patients to purchase their own simple insoles via the High Street?	Yes
If Yes, Do you hold a stock of insoles which the patients can purchase instead of buying via the High Street?	No

Thank you for taking the time to complete this questionnaire.

Please feel free to add any comments below.

Please return this questionnaire by Monday 1<sup>st</sup> December 2014 to:

Mrs Tracy Howlett  
Orthotic Department Manager  
Milton Keynes Hospital NHS Foundation Trust  
Standing Way  
Eaglestone  
Milton Keynes  
Buckinghamshire  
MK6 5LD

