

Dear Sir/Madam

Thank you for your Freedom of Information request concerning Food poisoning.

**Please find our response below:**

In the last 3 years we have received no complaints where any pts claim to have suffered from food poisoning because of hospital food.

We have had 8 complaints which mention the quality of the food as one of the issues of the complaint.

Date rec'd	Brief summary
July 2012	Food of poor standard and is often cold
Sept 2013	Little or no choice for vegetarians
March 2014	Pt didn't like any of the choices available, nurses therefore ordered for pt no didn't like that either
July 2014	Food of poor quality
July 2014	Staff didn't seem aware of what a gluten-free diet was – ordered food which was not gluten-free
Aug 2014 x 2	Two pts on different wards both reported the food was 'disgusting'
Sep 2014	Pt reported finding the food disgusting & didn't look appetising (grey potatoes)

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk), in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mike Dunne  
 Information Governance Manager/Deputy Calidcott Guardian