

Dear Sir/Madam

Thank you for your Freedom of Information request concerning non-emergency patient transport information.

**Responses:**

- 1. Independent contractor**
- 2. ATSL**
- 3. 1.46m**
- 4. 07/2016**
- 5. 1.6m**
- 6. The ATSL contract is not broken down into mileage per vehicle type however total mileage was 156000 miles contract year 1**
- 7. Unwilling to divulge due to commercially sensitive.**
- 8. Unwilling to divulge due to commercially sensitive.**
- 9. Unwilling to divulge due to commercially sensitive.**
- 10. Unwilling to divulge due to commercially sensitive.**
- 11. Full patient complaints per year is 10.**
- 12. n/a**

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mike Dunne  
Information Governance Manager/Deputy Calidcott Guardian

*Incorporating hospital and community health services, teaching and research*