

Date: 09/12/2014

Dear Sir/Madam

This is a follow up response relating to patient association.

**Please find our response below:**

We have not received any formal complaints from service users.

I am not aware of the Trust entering into any agreements with any individuals who have submitted a complaint or concern.

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk), in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mike Dunne  
Information Governance Manager/Deputy Calidcott Guardian