

23 March 2015

Dear Sir/Madam

Thank you for your recent Freedom of Information request regarding benchmarking tools.

The Trust can provide the following information:

Please see below

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk, in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Laura Evans
Information Governance Administrator

Mike Dunne
Information Governance Manager/Deputy Caldicott Guardian

Date: 13/03/2015

Dear Sir/Madam

I am writing to with regards to the use of a Benchmarking tool at your trust under the Freedom of Information Act.

I am a Specialist Clinical Analyst working for the Quality Observatory based in Horley. We were established in 2008 as a part of Lord Darzi's Next Stage review. We are a team of analysts that transform data, evidence and statistics into reusable information that leads to discernible improvements in quality and innovation.

The reason behind this request is to establish what benchmarking tools are available and how they are used. We are trying to understand how useful they are to the trust and whether these tools do what is required by the trust, such as aid decision making, forward planning, adjust and evaluate patient pathways and used to improve the quality of care provided to your patients.

Please find below a table of questions:

Does your trust use/have a Benchmarking tool(s)?	Yes	No
What is the name of the Tool that is currently being used within the trust?	HED, NHS Benchmarking	
Did the trust invest in a tool or was it developed internally?	Invest	Trust Development
How is the data presented within the trust?	Dashboards	Tables
	Presentations	Memos
	Other (please specify):	
What is the tool used for?	Forward planning, improve the quality of care, aid decision making	
Who/which team has responsible for maintaining/updating the tool?	N/A - External	
How is the tool updated/data collected?	Real time	Daily
	Weekly	Other(please specify): Monthly
At what time period is the tool updated?	Weekly	Monthly
	Quarterly	Yearly
	Other (please specify):	
Who has access to the tool?	Directors	Service Line Managers
	Managers	Leads
	Ward/Departmental Staff	Other(please specify): Information Analysts
Does the tool analyse patient level data?	Yes	No

Regards

Amit Chavda