

28th April 2015

Dear Sir/Madam,

Thank you for your recent Freedom of Information request regarding THE Trust's IT network and infrastructure.

The Trust can provide the following information:

- 1.) **How many desktop PCs do you have at this site? Which brand(s) are they? ~3300 Dell and Lenovo**
- 2.) **How many laptops/notebooks or tablet PCs do you have at this site? Which brand(s) are they? ~300 Dell & Lenovo**
- 3.) **How many thin clients do you have at this site? Which brand(s) are they? No**
- 4.) **What operating systems do you run on your PCs/Laptops? Windows XP, 7 and 8**
- 5.) **How many desktops, laptops and thin clients do you have in total in your organisation across the country? ~3600**
- 6.) **How many physical servers do you have on site? Which brand(s) are they? 92 Dell**
- 7.) **Which server operating systems do you use? Windows Server 2003 & 2008**
- 8.) **How many virtual servers do you have on site? 258**
- 9.) **Which server virtualisation software do you use? VMWare**
- 10.) **Do you access any virtual servers in the cloud? No**
- 11.) **What supplier provides the maintenance (out of warranty) support on your desktops and servers and when does the contract expire? Dell for servers (annual renewal)**
- 12.) **What suppliers/brands of Storage Area Networking (SAN) do you use? Dell and SUN**
- 13.) **Which application do you use for Enterprise Resource Planning/Management (ERP/ERM)? None**
- 14.) **Which application do you use for Groupware Products? Non**
- 15.) **Which application do you use for Database Products? SQLServer**
- 16.) **Which application do you use for CRM Software? None**
- 17.) **Which application do you use for Business Intelligence Systems? Qlikview**
Incorporating hospital and community health services, teaching and research

- 18.) Which application do you use for Finance & Accounting Systems? Oracle**
- 19.) Which application do you use for Human Resources Application Systems? National ESR System**
- 20.) Are any of your business applications cloud based? If so please state which ones. No**
- 21.) What are the names, line types and speeds of your ISPs? 10 – 400MB**
- 22.) Who is your primary voice carrier? Virgin**
- 23.) Approximately how many phone extensions do you have at this site? 5000**
- 24.) Do you use VoIP for your internal communications? Partially implemented**
- 25.) Are your external calls through your voice carrier carried over VoIP or do they go over a conventional phone line? Conventional**
- 26.) Which brand of PBX do you use at this site? Meridian**
- 27.) Which supplier has the maintenance contract on your PBX and when does it expire ? Intrinsic – annual renewal**
- 28.) Who supplies the outsourced or managed service for your data centre and when does the contract expire? No outsourced data centre**
- 29.) Who supplies the outsourced or managed service for your service desk and when does the contract expire? No outsourced service desk**

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian