

1<sup>ST</sup> June 2015

Dear Sir/Madam,

Thank you for your recent Freedom of Information request regarding A & E Capacity Issues.

The Trust can provide the following information:

How many times were ambulances which would normally come to a particular A&E unit at your trust diverted to another unit within your trust or even another trust due to capacity problems. **Once**

**For each divert, could you please tell me:**

**Where the divert was from and to (the ambulances may have been diverted to a number of units) – We do not have this information as it was only a partial redirection rather than a full one.**

**The date of the divert – 19<sup>th</sup> September 2014**

**The length of time the divert was on for – 5 hours (19:00 to 24:00)**

**The reasons for the divert – The redirection was requested and granted for Children's A&E only (adult A&E, minor injuries and PUCC were not affected) due to a flood in the department.**

**The number of patients in the A&E department when the divert started – We do not have details of the number of patients at that time, all children waiting at the time were seen in other areas of A&E.**

Could you please tell me, for the last year, on how many occasions your trust declared an "internal major incident" or a "serious internal event" due to the Trust not having sufficient capacity to deal with the number of patients coming in? **Zero**

For each "internal major incident" or "serious internal event" could you please supply:

The hospital concerned

The date

The length of time the internal major incident lasted for

The reasons for internal major incident being declared

The number of operations cancelled as a result of major incident

Details of support brought in from outside the trust to help deal with the internal major incident eg military personnel, volunteers

*Incorporating hospital and community health services, teaching and research*

In the last year, could you please tell me how many patients were cared for on trolleys outside wards or in other non-clinical areas such as offices or storage rooms due to there being insufficient beds free on wards? **Zero**

For each patient treated in a non-clinical area could you please tell me the nature of the area eg corridor, storage room. **N/A**

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mike Dunne  
Information Governance Manager/Deputy Calidcott Guardian