

22nd June 2015

Dear Sir/Madam,

Thank you for your recent Freedom of Information request regarding A&E staffing levels.

The Trust can provide the following information:

Please can you send me information on the staffing levels of your Emergency / A&E department. Please can you provide:

- *Please provide your shift patterns (for Medical and Nursing staff) over the course of a week (daily for 7 days)*
- *Number of staff (including grade and staff category) by shift by day*
- *Does this shift pattern change during the year (for e.g. due to seasonality) and if so, please indicate when this is changed and how*
- *Average A&E patient attendance by shift*

Nursing Staff (please also refer to the attached document)

Shift patterns- long days and nights- Days- 07:45- 20:15 (8 nursing staff on long days daily, 7 days a week) additional two nursing staff shifts 11:00- 20:00 and 12:00- 20:00 daily, total 10, 7 days a week.

We generally have two band 3 Health Care assistants on days- 07:45- 20:15.

All day and night shifts have a band 7 on duty, the rest of the staff on a shift are a mixture of band 6 and band 5 staff nurses.

Days: Plus two band 7 Emergency Nurses practitioners working in the injury unit, x1 07:45- 20:30 and 09:30 – 20:15 and three band 7 nurse practitioners in PUC (Primary Urgent care Centre) Break down of PUC shifts x1 07:00- 18:00, 11:00- 22:00 and 13:30 – 12:30.

Children's emergency department staff separately with 3 nurses sometimes 4 nurses on days depending on staff availability, one band 6/7 in charge on each shift, all others band 5 nurses. Two of which are long days- 07:45- 20:00 and one late 10:00-22:30.

Nights 20:00- 08:00 and one 20:00- 02:00 twilight shift, 8 staff on a night shift-including the one twilight shift. One band 3 Health Care assistants on per night.

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Additional two nurses in the children's emergency department on nights same shift- 20:00 – 08:00, generally one of which is a band 6 or 7.

We match the shift pattern according to attendances, hence the 11 and 12 o'clock start, we use winter resilience money to add additional staff where needed, this year we have had an extra staff nurse on a night shift over the winter months – 20:00- 06:00, and an extra Nurse practitioner 21:30- 06:00 this is continually reviewed, these shifts has continued into June this year as our attendances have remained high.

Primary Urgent Care Centre – Medical Staff

GP cover (PUCC) 9.30am to 3am every day. On Mondays, Thursdays and Fridays we have 2 doctors, overlapping for some of each afternoon (12noon to 16.30 Mondays, 13.40 to 17.00 Thursdays and 15.45 to 20.30 Fridays).
In addition we have a GP in CEA from 17.00 to 22.00 Monday to Friday and from 14.00 to 22.00 Saturday and Sunday.

A&E Medical Staff

There are consultants in attendance every day - Mon-Friday

One 0800-1800

Two 0900-1700

One 1500-2200

We have one consultant every Sat/Sunday who is physically present for 9 hours for each day depending on when required.

We have a paediatric consultant who works Wednesdays 1200-1800, Thursdays 1300-1700 and Fridays 0900-1700

On Mondays we have an additional consultant 0900-1700 every second week.

On Wednesdays we have a consultant running a clinic 0900-1300.

We have a non-consultant career grade specialist who works 0800-1600 once per week, 0900-1700 twice per week and 1100-2200 once per week. This doctor does every 8th weekend 1400-2000 and every 8th weekend 0800-1700.

We have registrars working 0800-1800, 0900-1800, 1100-2100, two x 1200-2100, 1300-2300 and two x 1500-2400, 2000-0600 and 2200-0830 every Mon – Friday

We have registrars working 0800-1800, 1000-2000, 1200-2000, 1200-2200, 1400-2400, 2000-0600, 2200-0830 every Sat and Sunday.

We have an additional 1300-2300 registrar every Sat.

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We currently routinely employ two additional registrar locums every day of the week Mon-Sun 1700-0200.

We have SHO level doctors working two x 0800-1700, 1500-2400, 2300-0800 every day of the week. We have additional SHOs on Mon and Tuesday 1200-2100 and 2100-0600 every Friday, Sat and Sunday.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian