

12th June 2015,

Dear Sir/Madam,

Thank you for your recent Freedom of Information request regarding end of life care.

The Trust can provide the following information:

1) The name of your trust and the hospitals in your trust?

Homerton University Hospital NHS Foundation Trust

2) Does your trust run mandatory training in care of the dying/palliative care for the doctors and nurses you directly employ? **Yes, for Doctors and Nurses annually. Training is provided by our palliative care nurses.**

3) How many of the doctors and nurses your trust directly employ have had training in care of dying/palliative care and how many have not?
Nurses; 166 Doctors; 63

4) Does the trust have dedicated member of staff who deals with palliative care and support on shift for 24 hours a day? If no, please give details of when they are on shift? **Yes we have 24hr consultant on call rota 7 days a week with a 9-6 Monday to Friday, clinical nurse specialist on site.**

5) How many complaints in the following years has the Trust received relating to the end of life care/palliative care of a patient?

- a) 2013 = **0**
- b) 2014 = **1**
- c) So far 2015 = **0**

6) Of the number of complaints above – just for the year of 2014 - what number were related to:

- a) Communication that the patient is actually dying - **0**
- b) The patient or relatives was unaware that life-saving drugs had been withdrawn - **0**
- c) Care, including dignity, respect and privacy and pain relief - **0**
- d) Access to specialised support and information - **0**
- e) Lack of access to care through the night, at weekends and over holiday's periods

7) What is the longest time (in days) one patient has remained in a bed at your NHS Trust due to delays in transfer of their end of life care to other services such as hospice care or moving home from April 2014 to April 2015? **We don't routinely collect this data.**

Incorporating hospital and community health services, teaching and research

8) What was the age of the patient (from question 9) and the reason for delay? **N/A**

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian