

2<sup>nd</sup> July 2015

Dear Sir/Madam,

Thank you for your recent Freedom of Information request regarding the Trust's use of WIFI.

The Trust can provide the following information:

1. Which Hospitals/clinics/ facilities in your Trust have Guest and Patient WiFi? – **Main reception, Education Centre, DOSH**
2. Of the hospitals with patient and visitor WiFi access, how many charge for the use / access of the WiFi? **No Charge**
3. How much does each hospital charge for the Patient and Visitor WiFi? Please provide charges per hour, day, week, month and year. **n/a**
4. To which company have you awarded the contract to provide guest / Visitor WiFi services? **Managed internally**
5. Who decides the charges: the trust, hospital or WiFi provider? **n/a**
6. When was the wifi installed and how much were those installation costs? **Guest wifi was implemented as part of the Trust wifi**
7. Who funded the installation? The WiFi provider, the trust or split between the two? If split, in what proportions? **As above**
8. What is the annual running cost to provide visitor and patient WiFi per hospital? **As above**
9. How much annual income (or losses) to each hospital are generated from WiFi charges? **n/a**
10. How is income from patient/visitor WiFi service divided between the WiFi provider and the trust/hospital? E.g.; income above a certain figure goes to the trust / a percentage goes to the trust / no income is received nor are any costs borne by the trust? **No income received**
11. How was the contract to provide patient/visitor WiFi awarded? **a/a**
12. How did you arrive at the decision to charge or not charge patients / guests a fee for the use of the WiFi? **Internal discussions, no overhead costs**

*Incorporating hospital and community health services, teaching and research*

13. How were the fees arrived at? n/a

14. How was the contract to provide patient/visitor WiFi awarded? Was there a competitive a tendering process? n/a

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

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