

14<sup>th</sup> August 2015

Dear Sir/Madam,

Thank you for your recent Freedom of Information request relating to staff complaints about medical staffing.

The Trust can provide the following information:

**Could you please tell me how many employee complaints about medical staff levels/ a lack of qualified staff on duty your trust has recorded each year since January 1, 2012?**

**There have been no formal complaints or concerns raised with the Trust regarding safe staffing levels or skill mix.**

**The Homerton Hospital encourages staff to provide feedback on any issues that they feel need to be addressed. There are a variety of ways for staff to do this, including the staff engagement framework, wellbeing surveys, routine supervision and values based appraisal, and through HR processes including whistle-blowing.**

**Could you then please tell me how many clinical vacancies are currently unfilled? There are currently 41 unfilled clinical vacancies.**

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk), in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mike Dunne  
Information Governance Manager/Deputy Calidcott Guardian

*Incorporating hospital and community health services, teaching and research*