

4th September 2015

Dear Sir/Madame,

Thank you for your recent Freedom of Information request regarding Clinical Governance.

The Trust can provide the following information:

Clinical governance is about maintaining and improving the quality of care we give to our patients.

There are many systems already in place in the Trust to ensure that we can achieve this and we are constantly working to improve quality of care to our patients, and our clinical work is backed up with Trust approved policies and guidelines.

For us, clinical governance means our activities in:

- patient and public involvement
- education, training, personal and professional development
- staffing and staff management
- learning lessons from untoward incidents, complaints and claims
- clinical risk management
- clinical audit and effectiveness

****From the Homerton Staff Intranet page on clinical Governance***

*Please also see the attached policies and guidelines on Risk management.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely,

Incorporating hospital and community health services, teaching and research

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian