

29th September 2015

Dear Sir/Madam,

Thank you for your recent follow-up Freedom of Information request regarding Interpreting Services at Homerton Hospital Trust.

The Trust can provide the following information:

1) Name of your current supplier for Interpreting Services – Medic Interpreters, The Big Word, Language Line, Language Shop

2) Contract end date with the current supplier - Medic Interpreters – There is no contract in place, services are commissioned as required, The Big Word expiry Jan 2016, Language Line expiry 31/08/2018, Language Shop – no contract in place, services are commissioned as required

3) What is the breakdown/number of all translation and interpretation services per language including spends per annum for your organisation - The Trust does not record spends per language, however usage per language is provided in the tables below:

Community/GP

2014/15	total activities	37253
	activities by lang.	% of total activities
Turkish	18620	49.98%
Bengali	4481	12.03%
Spanish	3093	8.30%
Polish	2113	5.67%
Portuguese	1767	4.74%
Vietnamese	1179	3.16%
Mandarin	1074	2.88%

Acute

2014/15	total activities	10722
	activities by lang.	% of total activities
Turkish	5035	46.9%
Bengali	480	4.42%
Spanish	451	4.21%
Polish	708	6.6%
Portuguese	517	4.82%
Vietnamese	390	4.21%
Mandarin	475	4.42%

4) Copies of all tender proposals submitted during the latest tendering process – Contracts were awarded from NHS SBS and CCS frameworks and the Trust does not hold tender submittals.

5) A copy of the current contract in place – Big Word via CCS framework contract is this link <http://ccs-agreements.cabinetoffice.gov.uk/contracts/rm738>. Language Line contract is attached (Please see attached document).

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk, in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian

Incorporating hospital and community health services, teaching and research