

4th September 2015

Dear Sir/Madame,

Thank you for your recent Freedom of Information request regarding contract information for corporate software/applications.

The Trust can provide the following information:

I require the organisation to provide me with the following contract information relating to the following corporate software/applications:

1. Enterprise Resource Planning Software Solutions (ERP) - **NONE**
2. Customer Relationship Management (CRM) Solutions - **NONE**
3. Human Resources (HR) and Payroll Software Solutions –
HR software (details below); no payroll software (payroll is a managed service via East London Finance Consortium managed by St. Bartholomew's hospital)
4. Finance Software Solutions:
Oracle software provided via East London Finance Consortium managed by St Bartholomew's hospital.

Along with the actual contract information for the above can you also provide me with the maintenance and support contract associated with each of the categories above if it not already within the existing contract.

For each of the categories above can you please provide me with the relevant contract information listed below:

1. Software Category:, **HR**
2. Software Supplier: Can you please provide me with the software provider for each contract? **Specialist Computer Centre**
3. Software Brand: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.

Software:

- **HealthRoster**
- **SafeCare Ward**
- **Employee Online**
- **ESR**
- **Roster Perform**
- **BankStaff with SMS Outbound**

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4. Contract Description: Please do not just state two to three words can you please provide me detail information about this contract and please state if upgrade, maintenance and support is included.

Please also include the modules included within the contract.

Implementation, support and training for software. Modules as per question 3.

5. Number of Users/Licenses: What is the total number of user/licenses for this contract?

Software:

- **HealthRoster Nurse (3,125 staff)**
- **BankStaff with SMS Outbound (4,000 bank users)**
- **SafeCare Ward (500 bed capacity)**

Software as a Service:

- **E-JobPlan (290 medics)**
- **Revalidation; e-Appraisal & e-360 (290 medics)**
- **E-Leave (290 medics)**

6. Annual Spend: What is the annual average spend for each contract?

Total contract value is 882,280 excl VAT

7. Contract Duration: What is the duration of the contract please include any available extensions within the contract.

5 years

8. Contract Start Date: What is the start date of this contract?

Please include month and year of the contract. DD-MM-YY or MM-YY.

Jan 2015

9. Contract Expiry: What is the expiry date of this contract?

Please include month and year of the contract. DD-MM-YY or MM-YY.

Jan 2020

10. Contract Review Date: What is the review date of this contract?

Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.

Estimated 2018

11. Contact Details: I require the full contact details of the

person within the organisation responsible for this particular software contract.

Associate Workforce Director 0208 510 5555

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR
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Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely,

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian