

26th October 2015

Dear Sir/Madam,

Thank you for your recent Freedom of Information request regarding Continence Care.

The Trust can provide the following information:

1. Do you provide continence aids to meet the assessed needs of:

- a) Care home residents who have been assessed as qualifying for fully-funded NHS Continuing Healthcare Yes / No? - **Yes**
- b) Care home residents who have been assessed as qualifying for Funded Nursing Care payments Yes / No? - **Yes**
- c) Care home residents who have been assessed as requiring personal care only ie residential residents who are not in receipt of CHC or FNC funding Yes / No? - **Yes**

2. If you have adopted a different approach between 1a, 1b and 1c please explain why. N/A

3. If the answer to any of Questions 1a, 1b or 1c is yes:

- a) please provide us with details of the continence aids that you provide (including the types of aids and number of items supplied per resident per week for each of the three categories of resident 1a, 1b and 1c).
 - **We supply tena pants (pull-up pants) i.e. small, medium, large and extra-large (x2 in 24hrs)**
 - **Tena for men level 2, mini extra, mini super (x4 in 24hrs)**
 - **Comfort normal, comfort plus, comfort extra, comfort super (2 piece products supplied with fixation pants) x4 in 24hrs**
 - **Slip plus, slip super (all-in-one) x4 in 24hrs**
 - **Tena flex (belt product) x4 in 24hrs**
- b) is the type of aid and amount of items supplied varied according to individual residents' assessed need? If so, please explain how. If not, please explain why not.

Yes. This is based on individual assessment

- c) **Have you set a maximum limit of the number of continence pads and / or other continence aids supplied per resident? If so, please tell us what this limit is and explain why it has been set at this level.**

Supplies are 2 tena pants (pull-up) x2 in 24hrs and maximum of 3 in 24hrs, or 4 pads in 24hrs and maximum of 5 pads in 24hrs , individual needs reviewed. Limit set: to reduce inappropriate use of pads, use pad for the patient it is supplied to, consider different absorbency level, encourage frequent change, consider wetness indicator, benchmark with services in other Borough

4. If you do not directly provide continence aids, do you instead make a payment to reimburse care homes for purchasing continence aids for their residents Yes / No?

No. Pads are supplied directly to the care home via NHS supply chain home delivery service.

5. If the answer to Question 4 is yes:

- a) **For the three categories of residents identified in Questions 1a, 1b and 1c, what is the amount of this payment per resident per week?**
- b) **Is the amount paid a standard sum or does it vary according to a resident's assessed needs?**
- c) **Please provide us with details of your calculations to determine that the amount paid is sufficient to meet residents' assessed needs.**
- d) **Please provide us with details of your processes for making these payments (e.g. are they made upon receipt of an invoice from the care home, are they paid automatically together with Funded Nursing Care payments etc?)**

6 Does every care home resident get a continence assessment Yes / No. If the answer is no, please explain why not.

Yes

7 How often do you normally review a resident's continence assessment? Do you have a maximum time limit between such assessments and if so, what is this limit?

Resident's continence assessments are reviewed yearly. Also on-going review if needs changed

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If, following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

Copyright Statement

The material provided is subject to the HUHFT's copyright unless otherwise indicated. Unless expressly indicated on the material to the contrary, it may be reproduced free of charge in any format or medium, provided it is reproduced accurately and not used in a misleading manner. Where any of the copyright items are being re-published or copied to others, you must identify the source of the material and acknowledge the copyright status. Permission to reproduce material does not extend to any material accessed through the Publication Scheme that is the copyright of third parties. You must obtain authorisation to reproduce such material from the copyright holders concerned.

Yours sincerely

Mike Dunne
Information Governance Manager/Deputy Calidcott Guardian