

1. Local Area Network

- a. What Manufacturer is your LAN Network?

Cisco

- b. What date does your support contract come up for renewal on the LAN Network?

April 2016

- c. What is the current cost of the LAN Network Support?

£36,000

- d. Which company is the support contract with?

Block Solutions

- e. What procurement route do they use for this, is there a preferred framework

Framework on CCS

2. Phone System

- a. What Manufacturer is your phone system?

Nortel / Avaya

- b. When date does your support contract come up for renewal on the Phone System?

March 2016

- c. What is the current cost of the phone system Support?

Approx. 80k

- d. Which Company is the support Contract with?

Intrinsic Technology

- e. What procurement route do they use for this, is there a preferred framework

Framework on CCS

3. Storage (SAN)

- a. What Manufacturer of SAN are you using?

Dell

- b. When was the SAN purchased?

2014

- c. How Many Virtual Servers are you running?

289

- d. What procurement route do they use for this, is there a preferred framework

Framework on CCS

4. Data Centre

- a. Do you use offsite/Third Party Data Centres?

n/a

- b. What Services and how big are the offsite facilities?

n/a

- c. When are the contracts due for renewal?

n/a

5. Cloud Services

- a. Do you use third Party Cloud services?

Microsoft

- b. What services are used and what size are these?

Backup / 500GB

- c. When are the contracts due for renewal?

Dec 2016

- d. What procurement route do they use for this, is there a preferred framework

CCS

6. Contacts

a. Who is responsible for ICT in the organisation and what are their contact details?

Head of IT

b. Who is responsible for ICT Infrastructure in the organisation and what are their contact details?

Infrastructure Manager