

Homerton University Hospital NHS Foundation Trust
Hackney College
Defoe Building, Room 10
50 Hoxton street
N1 6LP

Date 14th December 2015

Email: foi@homerton.nhs.uk

Dear Sir or Madam,

Ref: FOI 2176

Thank you for your recent Freedom of Information request relating to IT/Telecommunications Services at Homerton Hospital.

The Trust can provide the following information:

1. **Fixed Line (Voice Circuits) Provider- Supplier's name**
Fixed Line Renewal Date- please provide day, month, year.
Fixed Line Duration- the number of years the contract is with the supplier.
Fixed Line Number of each type of Lines (eg Analogue, ISDN2, ISDN30, SIP)
Fixed Line Monthly charge for each line by type and any other associated charges
2. **Minutes/Landline Provider- Supplier's name**
Minutes/Landline Renewal Date- please provide day, month, year.
Minutes/Landlines Duration: the number of years the contract is with the supplier.
Minutes/Landline Monthly Spend- Monthly average spend
Minutes/Landline breakdown of duration/cost by call destination
3. **Fixed Broadband/Data Line Provider- Supplier's name**
Fixed Broadband/Data Line Renewal Date- please provide day, month, year
Fixed Broadband/Data Line Service Details – line type/capacity etc.
Fixed Broadband/Data Line Monthly Spend
4. **Mobile Fleet Network Provider**
Mobile Fleet Service Provider
Mobile Fleet Contract Renewal Date - please provide day, month, and year (for each number if different)
Mobile Fleet – the number of years the contract is with the supplier.
Mobile Fleet number of connections/numbers on the account
Mobile Fleet Tariff description, monthly cost and any breakdown of charges for line rental and calls
5. **PBX/Phone System(s) make and model**
PBX/Phone System(s) system details include number of handsets
PBX/Phone System(s) Renewal Date of Lease (if applicable) - please provide day, month, year
PBX/Phone System(s) Lease Provider's name
PBX/Phone System(s) Maintenance Service Provider
PBX/Phone System(s) Maintenance Renewal Date - please provide day, month, year
PBX/Phone System(s) Maintenance Equipment covered
PBX/Phone System(s) Maintenance Annual charge
6. **Managed Service Contract/IT Support**
Managed Service Contract/IT Support Contract Title & Supplier's Name
Managed Service Contract/IT Support- Services Included
Managed Service Contract/IT Support Total Contract Value
Managed Service Contract/IT Support Contract Duration
Review Date- please provide day, month, and year

7. Internal Contact managing each of the above relationships: please could you provide full contact details including contact number, email and job title

Please could you confirm all prices are provided exclusive of VAT.

From the assessment we carried out, we have estimated that it will cost more or take more time than the 'appropriate limit' to carry out your request.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for public sector organisations is set at £450. This represents the estimated cost of one person spending 2.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin
FoI Administrator

Mike Dunne
Information Governance Manager