Homerton University Hospital NHS Foundation Trust Hackney College Defoe Building, Room 10 50 Hoxton street N1 6LP

Date 31st December 2015

Email: foi@homerton.nhs.UK

Dear Sir or Madam,

Ref: FOI 2205

Thank you for your recent Freedom of Information request regarding you research on examining patient's letters of compliment received at Homerton Hospital Trust.

The Trust can provide the following information:

We request the first 26 type-written letters of compliment that your Trust received after 1st of January, 2012. If your Trust contains more than one unit, we request that the letters are from across the units

Please see attached copies of two type written letters of compliment received by the Trust regarding the FOI request above. Compliments received prior to and post 2012, were either in comment card or email format.

The content on most of compliment card ranges from one or two sentences to a couple of paragraphs.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk, in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin FoI Administrator

Mike Dunne Information Governance Manager