

Homerton University Hospital NHS Foundation Trust  
Hackney College  
Defoe Building, Room 10  
50 Hoxton street  
N1 6LP

Date 23<sup>rd</sup> December 2015

Email: [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk)

Dear Sir or Madam,

**Ref: FOI 2213**

Thank you for your recent Freedom of Information request regarding Homerton Hospital A&E Triage system.

The Trust can provide the following information:

**Please can you direct me to full details of the system you employ, to determine if they are following best practice.**

**I would like to know how my treatment should have followed, if best practice had been followed at the initial assessment.**

With regards to your experience with your visit to the A&E department at another hospital we cannot determine if the best practice has been followed or not but we can give you a description of our current system we use in our A&E Department.

Homerton Hospital Trust stopped using Manchester triage several years ago due looking at our department and the flow of patients. Its key use age in many departments is to assign a clinical priority by using the discriminators and red flags to guide this.

As we introduced streaming we did away with tiers of prioritisation and replaced it with, needs to be seen now or can wait in time order. We use a framework of subjective and objective assessment. We teach many of the pathways and red flags as detailed in Manchester triage to help support decision making.

Assessment is designed to assign clinical priority whilst waiting to be seen by a clinician. Clinical care as described in your request is completely the responsibility of the clinician who examines the patient.

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk), in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mohamed Uddin  
FoI Administrator

Mike Dunne  
Information Governance Manager