

Homerton University Hospital NHS Foundation Trust  
 Hackney College  
 Defoe Building, Room 10  
 50 Hoxton street  
 N1 6LP

Date 10th February 2016

Email: [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk)

Dear Sir or Madam,

**Ref: FOI 2244**

Thank you for your recent Freedom of Information request regarding safe staffing.

The Trust can provide the following information:

**1. What evidence-based tool(s) do you use to measure or manage safe nurse/ midwife staffing levels?**

- The Shelford Group Safer Nursing Care Tool – Adult inpatients
- Birthrate Plus - maternity

**2. What indicators do you use to assess safe nurse / midwife staffing levels in your Trust?**

Please complete the tables below, adding in the most recent results from your last two Board meetings for those indicators reported at Board level. Please collate any results derived from multiple hospital or acute sites.

**2a) Staffing specific indicators**

Indicators	Figures/results from Board meeting 1  November results presented at December Board	Figures/results from Board meeting 2 (most recent mtg)  December results presented at January Board	N/a indicator not used by Trust	N/a indicator not discussed at last two Trust Board mtgs
overall average percentage of planned day and night for nursing and care staff in hospital(s) which are filled	Please see attached	Please see attached		
staff WTE % turnover	14.89%	14.99%		
staff WTE vacancies	8.22%	8.64%		
staff % sickness levels	3.03%	2.99%		
nursing hours per patient day (NHPPD)			×	

Other, please specify:			X	
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## 2b) Care quality indicators

Indicators	Figures/results from Board meeting 1  November results presented at December Board	Figures/results from Board meeting 2 (most recent mtg)  December results presented at January Board	N/a indicator not used by Trust
Summary hospital-level mortality index (SHMI)	In month report 0.78 (Aug 2015)	In month report 0.78 (Aug 2015)	
Hospital standard mortality ratio (HSMR)	In month report 0.83 (Sept 2015)	In month report 0.83 (Sept 2015)	
Bed occupancy rates	General wards bed utilisation 93%	General wards bed utilisation 85%	
Readmission rates Readmission rates with related condition Readmission rates with unrelated condition.	<b>Readmission within 30 days of an elective spell: 1.7%</b>  <b>Readmission within 30 days of an emergency spell: 20.51%</b> (NB includes sickle cell patients that require regular readmission)	<b>Readmission within 30 days of an elective spell: 1.7%</b>  <b>Readmission within 30 days of an emergency spell: 20.3%</b> (NB includes sickle cell patients that require regular readmission)	
No. of healthcare associated infections (HCAIs) reported	<ul style="list-style-type: none"> <li>• MRSA Trust attributable = 0</li> <li>• MRSA Non Trust attributable = 0</li> <li>• CDiff Trust attributable = 1</li> <li>• CDiff Non Trust attributable = 0</li> <li>• MSSA total = 5</li> <li>• EColi total = 8</li> </ul>	<ul style="list-style-type: none"> <li>• MRSA Trust attributable = 0</li> <li>• MRSA Non Trust attributable = 0</li> <li>• CDiff Trust attributable = 1</li> <li>• CDiff Non Trust attributable = 0</li> <li>• MSSA total = 1</li> <li>• EColi total = 13</li> </ul>	
No. of hospital acquired pressure ulcers reported Grade 4 Grade 3 Grade 2 Grade 1	1 Total <ul style="list-style-type: none"> <li>• 1 x Homerton Hospital acquired G2</li> </ul>	2 Total <ul style="list-style-type: none"> <li>• 1 x Homerton Hospital acquired G2</li> <li>• 1 x Homerton Hospital acquired DTI</li> </ul>	

Total No. of falls reported No. of those falls reported which resulted in harm	Total Falls: 81 Falls with harm: 0	Total Falls: 57 Falls with harm: 1	
Other quality clinical outcomes reported, please specify:	<ul style="list-style-type: none"> <li>• HII (hand hygiene, pressure ulcers, falls, IV Lines, Catheter Infections)</li> <li>• Never events</li> <li>• Safe Staffing</li> <li>• Incident reporting (all medication errors, medication errors resulting in harm, falls, falls resulting in harm, all clinical incidents, serious incidents)</li> </ul>	<ul style="list-style-type: none"> <li>• HII (hand hygiene, pressure ulcers, falls, IV Lines, Catheter Infections)</li> <li>• Never events</li> <li>• Safe Staffing</li> <li>• Incident reporting (all medication errors, medication errors resulting in harm, falls, falls resulting in harm, all clinical incidents, serious incidents)</li> </ul>	

### 3) Staffing levels

Please answer the following questions?

a) How many day time shifts on general acute wards operate with an average of more than 8 patients per RN each month since July 2014?	This information is not available
b) What is the trust adult acute daytime average RN: patient ratio achieved (not scheduled) for Monday to Friday and for Saturday and Sunday?	This information is not available
c) Can you provide the average NHPDD on acute wards for June 2015	This information is not available
d) What is outcome data used /presented at board level?	<b>Nursing red flags (NICE safe staffing guideline)</b> <ul style="list-style-type: none"> <li>• Medication errors/with harm</li> <li>• Safe Staffing</li> <li>• Falls/with harm</li> <li>• Chief Nurse Rounding reported quarterly</li> </ul>

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mohamed Uddin  
FoI Administrator

Mike Dunne  
Information Governance Manager