

Homerton University Hospital NHS Foundation Trust
Hackney College
Defoe Building, Room 10
50 Hoxton street
N1 6LP

Date 24th February 2016

Email: foi@homerton.nhs.uk

Dear Sir or Madam,

Ref: FOI 2320

Thank you for your recent Freedom of Information request regarding IT processes within the A&E department at Homerton Hospital.

The Trust can provide the following information:

Do you use an A&E management system to manage patient flow/data during their time in A&E?

Yes as part of a hospital-wide electronic patient record system which, includes patient flow as well as clinical data.

If so, what system do you use? Cerner Millennium – Electronic Patient Record System (EPR)

If no system, are there plans to introduce one, if so, when? N/A

Is the current process you follow largely paper-based or electronic or both?

Mainly Electronic, with a small amount on paper

How many A&E related locations do you manage e.g. A&E, AMU, MIU?

A&E, Primary Urgent Care Centre, Ambulatory Care, Minor Injuries Unit, Children's' Emergency Assessment, Observational Medicine Unit

Have you had any major challenges e.g. breaches etc. within A&E due to data quality or process flow problems? No

Is your system fully integrated with the Trust PAS, EPR/Portal, order communications system and EDRM (if applicable)? Yes

Could you please provide figures for the last 3 years:

1. Number of patients per month
2. Average waiting time per month
3. Number of 4 hour waiting breaches per month
4. Number of patients waiting for more than 12 hours in the department per month

Please see the below table

	1			2			3			4		
Month	2013	2014	2015	2013	2014	2015	2013	2014	2015	2013	2014	2015
Jan	10347	9689	9488			02:33:12	353	354	392			2
Feb	9239	9228	9151			02:45:01	396	347	585			3
Mar	10299	10391	10757			02:46:40	341	358	395			0
Apr	10114	10243	10167			02:43:41	537	494	507			2
May	10489	10671	10337			02:40:00	415	491	431			0
Jun	10159	10415	10534			02:45:15	329	450	504			0
Jul	10466	10420	10311			02:51:23	392	565	601			0
Aug	9521	9285	9369			02:40:04	328	360	328			0
Sep	9427	9846	9552			02:43:23	377	432	318			0
Oct	9762	10116	10122			02:49:05	415	408	483			0
Nov	9684	10256	10058			02:48:35	388	507	496			1
Dec	9907	10354	9961			02:46:18	340	486	442			2

With regards to 2013 and 2014 data on question 2 and 4 the data is not held in a readily available format and therefore our team have determined that this exercise will take more than 18 hours to process and will consequently cost more than the 'appropriate limit' to provide you with this information.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for public sector organisations is set at £450. This represents the estimated cost of one person spending 2.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk, in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin
FoI Administrator

Mike Dunne
Information Governance Manager