

Homerton University Hospital NHS Foundation Trust
Hackney College
Defoe Building, Room 10
50 Hoxton Street
N1 6LP

Date 2nd June 2016

Email: foi@homerton.nhs.uk

Dear Sir or Madam,

Ref: FOI 2473

Thank you for your recent Freedom of Information request regarding the ERP systems used at the Homerton Hospital.

The Trust can provide the following information:

- 1. Who is your current provider of Financial Systems support and implementation services?** Our service is outsourced and provided by Barts Health NHS Trust
- 2. When does the contract expire?** March 2017
- 3. Who should I contact if I wish to supply training on your financials systems?**
Procurement@homerton.nhs.uk
- 4. Who is your current provider of Procurement Systems support and implementation services?**
Barts Health NHS Trust
- 5. When does the contract expire?** March 2017
- 6. Who should I contact if I wish to supply training on your procurement systems?**
Procurement@homerton.nhs.uk
- 7. Who is your current provider of Human Resources Systems support and implementation services?** Specialist Computer Centre
- 8. When does the contract expire?** 2020
- 9. Who should I contact if I wish to supply training on your HRMS systems?**
Procurement@homerton.nhs.uk
- 10. What Applications are you running for;**
 - o **Finance?** Oracle
 - o **HR?** Health Roster
 - o **Payroll?** Outsourced – Barths NHS Trust
 - o **Project?** MS Project
 - o **CRM?** No application used N/A
 - o **Manufacturing?** Not applicable
 - o **Sourcing?** iProcurement (Oracle)
 - o **Invoice Scanning Tool?** Outsourced
 - o **Are you using Config Snapshot?** No
 - o **What BI Tool are you using?** Qlikview
- 11. What versions of the above Applications are you running?** Version 10
- 12. When was your last Application upgrade?** We have not had once since purchase.
- 13. Are you planning another upgrade in the next 12-18 months?** Yes, we are in the process of scoping what is available.
- 14. Do you have an Oracle support partner for applications? If so who?** Outsourced – Version 1
- 15. What kind of support is included in the contract (functional/technical/etc.?)** Outsourced – DBA, Functional and Technical
- 16. What is the value of the application support contract?** Commercially Confidential
- 17. When does it expire?** 30th June 2016

- 18. Where do you advertise any Oracle procurement opportunities?** This is being dealt with via the G Cloud Framework
- 19. Who is responsible for looking after the contract for the Oracle estate?** Barts Health
- 20. Who is responsible for looking after the licenses for the Oracle estate?** Barts Health
- 21. How much do you pay annually for Oracle Support & Maintenance?** Commercially confidential
- 22. When does this contract renew?** 1st July 2016
- 23. Do you work with off-shore partners?** No
- 24. Who are your off –shore partners for ERP Systems Implementation and support?** NA

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin
FoI Administrator

Mike Dunne
Information Governance Manager