

Homerton University Hospital NHS Foundation Trust  
Hackney College  
Defoe Building, Room 10  
50 Hoxton Street  
N1 6LP

Date 17<sup>th</sup> June 2016

Email: [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk)

Dear Sir or Madam,

**Ref: FOI 2517**

Thank you for your recent Freedom of Information request regarding parking services for cancer patients and families at Homerton Hospital.

The Trust can provide the following information:

1. **What car parking exemptions or concessions, if any, do you offer for cancer patients?**
2. **Where a child is under 17, do these exemptions or concessions for cancer patients apply to their parent or guardian?**
3. **Do exemptions or concessions apply to cancer patients who are attending follow up appointments (i.e. they are not undergoing active treatment)?**
4. **How many exemptions have been awarded in the years 2011/12, 2012/13, 2013/14, 2014/15, 2015/16 for:**
  - a. **Parents of children with cancer**
  - b. **Young people (17-25 years old) with cancer**
5. **Where do you display information about parking concessions or exemptions/how are those eligible informed?**
6. **How many complaints have you received from cancer patients under 25 years old or parents of children with cancer regarding car parking charges or information about car parking charges in the following years?**
  - a. **2011/2012**
  - b. **2012/2013**
  - c. **2013/2014**
  - d. **2014/2015**
  - e. **2015/2016**

Homerton Hospital provides free parking onsite for all patients groups.

7. **Do you have wireless internet (wi-fi) available to cancer patients under 25 years old and their families on the appropriate ward and/or elsewhere in the hospital? No**
8. **If so, is this free or is there a charge for this? (Please include details where there is an initial free period, followed by charged access) N/A**
9. **What is the internet connection speed? (Please specify the speed in the areas where young cancer patients access, for example the wards) N/A**

**10. How many complaints have you received from cancer patients under 25 years old or parents of children with cancer regarding access to the internet or wi-fi in your hospital in the following years? None N/A**

- a. 2011/2012**
- b. 2012/2013**
- c. 2013/2014**
- d. 2014/2015**
- e. 2015/2016**

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mohamed Uddin  
FoI Administrator

Mike Dunne  
Information Governance Manager