

Homerton University Hospital NHS Foundation Trust  
Hackney College  
Defoe Building, Room 10  
50 Hoxton Street  
N1 6LP

Date 18<sup>th</sup> July 2016

Email: [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk)

Dear Sir or Madam,

**Ref: FOI 2560**

Thank you for your recent Freedom of Information request regarding the telephone service at Homerton hospital.

The Trust can provide the following information:

- **What manufacturer telephone system are you using?**  
Avaya
- **How many extensions are there on your telephone system?**  
Approximately 3000
- **Who maintains your telephone system?**  
Intrinsic Telecoms
- **When does your telephone system maintenance contract expire?**  
March 2017
- **Are you using Lync or Skype for Business?**  
No

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk), in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mohamed Uddin  
FoI Administrator

Mike Dunne  
Information Governance Manager