

Homerton University Hospital NHS Foundation Trust  
Hackney College  
Defoe Building, Room 10  
50 Hoxton Street  
N1 6LP

Date 22nd July 2016

Email: [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk)

Dear Sir or Madam,

**Ref: FOI 2613**

Thank you for your recent Freedom of Information request relating to phone and TV charges at Homerton hospital.

The Trust can provide the following information:

- 1. What was the total revenue incoming from patient phone charges in the last financial year? This should include all income from phone calls made and received by patients using hospital phones, i.e. whether it is the patient paying, or an outside caller who is paying.**
- 2. What was the total profit (i.e. surplus income) made from patient phone charges in the last financial year? As above, this should include all income from phone calls made and received by patients using hospital phones, i.e. whether it is the patient paying, or an outside caller who is paying**
- 3. What was the total revenue incoming from patient TV charges in the last financial year (if any)?**
- 4. What was the total profit (i.e. surplus income) made from patient TV charges in the last financial year (if any)?**

With regards to the above questions the Trust has not received any income from patient phone and TV charges.

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mohamed Uddin  
FoI Administrator

Mike Dunne  
Information Governance Manager