

Homerton University Hospital NHS Foundation Trust
Hackney College
Defoe Building, Room 10
50 Hoxton Street
N1 6LP

Date 26th August 2016

Email: foi@homerton.nhs.uk

Dear Sir or Madam,

Ref: FOI 2650

Thank you for your recent Freedom of Information request regarding Non-Emergency patient transport service at Homerton hospital.

The Trust can provide the following information:

- 1) **Name of your current NEPTS Provider?** ATSL (Arriva Transport Solutions Ltd)
- 2) **Does the Trust have more than one provider; if yes please complete details for each of the providers?** No
- 3) **NEPTS Contract starts date?** 07/13
- 4) **NEPTS Contract end date?** 07/16 +1+1 options, we have taken up the +1 clause.
- 5) **Is there an extension clause in the contract?** Yes.
- 6) **If yes to point 4, what extensions are available to the provider?** See point 4 answer.
- 7) **What type of contract does the Trust have with the NEPTS provider**
 - **Block Contract** Yes
 - Price per journey
 - Other, please specify
- 8) **How many patient journeys were contracted for the year April 2015 to March 2016?** c56k
- 9) **If the contract finished or a new contract started, what was the previous year's annual journey for the NEPTS contract?** c52k
- 10) **What are NEPTS predicted journeys for the year April 2016 to March 2017?** c56k
- 11) **What was the annual cost for the NEPTS contract in the year April 2015 to March 2016?** c£1.2m

12) What is the predicted annual cost for the NEPTS contract in the year April 2016 to March 2017?

c£1.2m

13) If the contract finished or a new contract started, what was the previous year annual cost for the NEPTS contract? c£1.2m

14) Please list all the sites that are included in the NEPTS contract? Homerton University Hospital
NHS Foundation Trust

15) What is the NEPTS contract area included in the contract? National

16) What percentage of your patients travel from the following mileage bands?

- Within 5 miles **90%**
- Within 10 miles **8%**
- Greater than 10 miles **2%**

17) Please confirm what categories of journeys are included in the contract?

- Admission
- **Outpatient**
- **Discharge**
- **Transfer**
- **Home Visit**
- **Day Patient**
- **Renal**
- **Wait & Return**
- Other, please specify

18) What classification of mobility / acuity is included? Walker, single handed chair, transferable chair, double handed chair, 2 man crew, 4 man crew, stretcher, bariatric, HDU

19) What type of journeys are excluded? Mental health/ secured, and emergency

20) Does your NEPTS provider cover any other service for the Trust, e.g. Shuttle bus or courier service? No

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin
FoI Administrator

Mike Dunne
Information Governance Manager