

Homerton University Hospital NHS Foundation Trust  
Hackney College  
Defoe Building, Room 10  
50 Hoxton Street  
N1 6LP

Date 26th September 2016

Email: [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk)

Dear Sir or Madam,

**Ref: FOI 2771**

Thank you for your recent Freedom of Information request regarding the Physiotherapy service at Homerton hospital.

The Trust can provide the following information:

- **The number of patients on the waiting list for an appointment with a physiotherapist at the year-end 31st March in each year between 2006 and 2016.**

The Trust does not hold the requested information on the system and therefore cannot provide this information

- **The average waiting time for a physiotherapist appointment in each financial year from 2006 to 2016.**

The Trust can only provide the average waiting times for the past 5 years as prior to that period, the information is not held in a readily available format.

- 15/16 - 4 weeks
- 14/15 - 3 weeks
- 13/14 - 4 weeks
- 12/13 - 5 weeks
- 11/12 - 5 weeks

**The following 2 additional requests are secondary to the above, and if they result in too great an administrative burden or result in a high cost of research then please ignore and focus on points 1 and 2.**

- **Annual expenditure on physiotherapy in the trust each year from 2006 to 2016.**

From the assessment our team carried out, they have estimated that it will take longer than 18 hours to complete this exercise. This is based on the data not being recorded in a central place or in a readily available format and as a result, this would take longer than the time allowed within the FOI Act. Therefore the Trust has applied an exemption on the grounds of section 12 of the Freedom of Information Act.

Section 12 of the Act makes provision for public authorities to refuse requests for information where the cost of dealing with them would exceed the appropriate limit, which for public sector organisations is set at £450. This represents the estimated cost of one person spending 2.5 working days in determining whether the department holds the information, locating, retrieving and extracting the information.

If you have any queries about this response please contact the information governance manager at [foi@homerton.nhs.uk](mailto:foi@homerton.nhs.uk) , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email [www.informationcommissioner.gov.uk](http://www.informationcommissioner.gov.uk) to take them further.

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Yours sincerely

Mohamed Uddin  
FoI Administrator

Mike Dunne  
Information Governance Manager