

Homerton University Hospital NHS Foundation Trust
Hackney College
Defoe Building, Room 10
50 Hoxton Street
N1 6LP

Date 02nd November 2016

Email: foi@homerton.nhs.uk

Dear Sir or Madam,

Ref: FOI 2827

Thank you for your recent Freedom of Information request regarding the use of RCN/HCA agency at Homerton.

The Trust can provide the following information:

- 1. The total amount of occasions that your acute trust has had to book an agency RMN/HCA's between the periods of April 2015 to April 2016.**
There were 14,416 agency shifts for RMN & HCAs booked within this period.
- 2. The environment breakdown for the booking of agency RMN/HCA's for example medical ward, A&E department etc.**
 - There were 1034 agency requests on A&E units.
 - There were 1891 agency requests on surgical units.
 - There were 428 agency requests on maternity units.
 - There were 8028 agency requests on all other inpatient wards.
 - There were 3035 agency requests on all other units.
- 3. I would like to obtain the total financial cost that your acute trust incurred as a result of booking agency RMN/ HCA's between the periods of April 2015 to April 2016.**
£177,022
- 4. I would like to know how many agency RMN/HCA's were booked for the use of one to one observations for the following patient groups and the clinical need;**
 - **Child and Adolescent patients aged seventeen and below that required one to one observations.**
0 agency requests
 - **Older adults aged over sixty five that required one to one observations.**
There were 4 agency requests made with the reason stated to be "Patient Supervision". There were 2 each on 2 separate units. As to the clinical need, we do not have this data on the system.
 - **Adults aged eighteen to sixty five that required one to one observations.**
0 agency requests

I would also like to obtain the following booking information relating to when your acute trust requested for an Agency RMN/HCA to care for an individual patient.

- 5. Were there occasions when your acute trust contacted a recruitment/nursing agency to request for an RMN/HCA where they were unable to provide an RMN/HCA for that shift? If so how many times did this occur between the periods of April 2015 to April 2016?**

We seek clarification on the above question, as we are not sure if you want the information on all RMN bookings AND HCA booking or all HCA's that have been requested to special a mental health patient? However all qualified RMN requests (Band 5) however that have been covered via agency that we could not cover via bank form April 2015 to April 2016 is 996

- 6. I would like to know how many recruitment/nursing agencies your acute trust uses for booking agency RMN/HCA's.**

We seek clarification about the HCA part, is this for HCA's looking after mental health patients or for all HCA? For all qualified band 5 requests we use 3 agencies as Tier 1 which cover general qualified nursing request including RMN'S and 1 agency as Tier 2 for same requirements.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin
FoI Administrator

Mike Dunne
Information Governance Manager