

Homerton University Hospital NHS Foundation Trust
Hackney College
Defoe Building, Room 10
50 Hoxton Street
N1 6LP

Date 18th November 2016

Email: foi@homerton.nhs.uk

Dear Sir or Madam,

Ref: FOI 2858

Thank you for your recent Freedom of Information request regarding telecoms and network services at Homerton hospital.

The Trust can provide the following information:

Contract 1

- 1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why?**
Intrinsic / Virgin
- 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
April 2017
- 2. Fixed Line- Contract Duration- the number of years the contract is for each**
Annual
- 3. Type of Lines- Please can you split the type of lines per each supplier?**
PTSN, Analogue, SIP SIP / ISDN
- 4. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines 3 / 3**

Contract 2

- 5. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?**
Intrinsic / Virgin
- 6. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**
March 2017
- 7. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**
£15,000

8. **Minute's Landlines Contract Duration: the number of years the contract is with the supplier.**
Annual
9. **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**
2500

Contract 3

10. **Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?**
Virgin
11. **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**
July 2017
12. **Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.**
£40,000
13. **VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).**
November 2012

Contract 4

15. **WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?**
Virgin
16. **WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many supplier**
July 2017
17. **Contract Description: Please can you provide me with a brief description of the contract**
Point to cloud links
18. **Number of sites: Please state the number of sites the WAN covers. Approx. will do.**
6
19. **WAN Annual Average Spend- Annual average spend for each WAN provider. An estimate or average is acceptable.**
£35,000

18. Internal Contact: please can you send me there full contact details including contact number and email and job title. Head of IT

When responding to FOI requests, the Trust does not normally release the names of employees below Director Level.

If you wish to contact the Head of IT, please do so through our main switchboard. Homerton Hospital Switchboard Number is: 0208 510 5555

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts. N/A

Managed Service Contract

- . Number of Extensions
- . Type of Lines
- . Number of Lines
- . Minutes Landline Monthly Average Spend
- . Fixed Broadband Average Annual Spend
- . WAN Average Annual Spend
- . Internal Contact: please can you send me there full contact details including contact number and email and job title.

If you have any queries about this response please contact the information governance manager at foi@homerton.nhs.uk , in the first instance. If following that, you still have any concerns, you may contact the Information Commissioner either by letter, FOI/EIR Complaints resolution, Wycliffe House, Water Lane, Wilmslow, Cheshire SM9 5AF, or by email www.informationcommissioner.gov.uk to take them further.

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Yours sincerely

Mohamed Uddin
FoI Administrator

Mike Dunne
Information Governance Manager