

**Minutes of the Council of Governors Seminar**

**Thursday 1<sup>st</sup> December**

<b>Present:</b>	Michael Cassidy	(Chairman) Chair
	Geoffrey Rivett	(public governor)
	Eric Sorensen	(public governor)
	Sarah Weiss	(public governor)
	Patricia Bennett	(public governor)
	Florence Osaigbovo	(public governor)
	John Bootes	(public governor)
	Fatmata Sesay	(public governor)
	Talaat Qureshi	(public governor)
	Jude Williams	(public governor)
	Eli Kernkraut	(public governor)
	Clyde Baker	(public governor)
	Suri Freedman	(public governor)
	Henry Muss	(staff governor)
	Katherine Coyne	(staff governor)
	Andrew Ezsias	(staff governor)
	Val Dimmock	(staff governor)
	Ros Constable	(staff governor)

**In attendance:** Nancy Hallett, Chief Executive  
Louise Ashley, Associate Director of Patient Experience  
Dr John Coakley, Medical Director  
David Bridger, Head of Governance (minutes)

**1. Chairman's welcome**

Michael Cassidy chair of the Council of Governors welcomed the Governors to the seminar.

<b>2. Apologies:</b>	Robert Duke	(staff governor)
	Jamie Bishop	(public governor)
	Dr Lesley Mountford	(partner governor)
	Prof. Stanton Newman	(partner governor)
	Deborah James	(partner governor)
	Gareth Moore	(partner governor)

**3. Minutes of the Council of Governors meeting 27<sup>th</sup> October 2011**

The minutes from the previous Council of Governors meeting were agreed.

**4. Governor Election**

Geoffrey Rivett notified those present that one of the Five recently elected public Governors had decided that they did not wish to be a Governor. He explained that under the terms of the constitution that rather than hold another election the Council of

Governors are able to offer the seat on the Council to the next highest polling candidate. Those present agreed to offer this seat to the next highest candidate. This would be actioned by David Bridger, Head of Governance.

## **5. Quality Account Half Yearly Report**

David Bridger presented a paper providing the Governors with an update regarding progress with the Trust's four quality priorities set out in the 2011/12 Quality Account. The Governors discussed progress against priority 2 - use of NICE guidelines and how this was being progressed and monitored by the Trust. Governors were given additional information on NICE guidance and how this is managed in the Trust and the actions being taken to improve the percentage of guidance formally considered by the Trust.

## **6. Chief Executives Report**

Nancy Hallett provided the Governors with a verbal report. She updated the Governors on the following:

- Sexual Health patient satisfaction survey.
- Renaming of the lecture theatre to the Costello Lecture Theatre.
- Updates on development works including the boiler replacement programme, pathology, endoscopy and dept of sexual health.

The maternity services were also discussed. It was noted that the service remains very busy, some of which was due to the increased number of mothers attending from the Romford area. The Trust is continuing to monitor the situation closely, tracking bookings and deliveries.

The Governors thanked her for her report.

## **7. Patient Experience and Engagement Strategy**

Louise Ashley, Associate Director of Patient Experience led a session with the Governors exploring their views and suggestions for their involvement with the Trusts Patient Experience and Engagement Strategy. She provided the Governors with a presentation outlining the strategy, its principles, aims and how it is being applied at Homerton.

The Governors discussed the following in relation to the Strategy:

- The parallels to engagement with the Trusts environmental strategy.
- How to engage with public
- Linking to sustainable communities
- Use of complaints/compliments – “you said this, we did this”
- Use of interactive video stories
- Needs of a diverse community
- Patient experience reporting into Council of Governors

The Governors thanked her for facilitating the session.

## **8. AOB**

None